

BC Early Hearing Program

A service of BC Children's Hospital
and the Provincial Health Services Authority



RECRUITING – Parent Guide (Part-Time Contract)

BC Hands & Voices – Guide By Your Side Program

About the Opportunity

We are seeking **parents of children with unilateral or bilateral hearing differences** who have recent experience with BC's early hearing screening, identification and intervention services to join the Guide By Your Side (GBYS) Program as **part-time contract Parent Guides**. We encourage applications from parents who:

- have children with **mild to moderate** hearing levels (sensorineural, ANSD or conductive)
 - use any **additional language** (e.g., Punjabi, Arabic, Farsi, ASL, Cantonese, Mandarin)
 - have **Indigenous ancestry** and cultural connection
 - can relate to parenting a deaf, hard of hearing or deafblind child with additional medical needs
 - bring diverse lived experiences that reflect the families we support across BC
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About the Program

Guide By Your Side (GBYS) is a program of Hands and Voices, operated through the BC Early Hearing Program (BCEHP). GBYS is a provincial parent support service connecting families of infants newly identified as deaf or hard of hearing in BC with trained Parent Guides and DHH Guides.

Guides are trained to provide non-biased support to families with the Hands and Voices guiding principle: **“What works for your child is what makes the choice right.”™**

Role Overview

Parent Guides offer parents the opportunity to connect with another parent who has shared similar experiences. Families are connected to Guides through a BCEHP Coordinator. Guides provide:

- emotional support through shared lived experience
- practical insights from parenting a child who is deaf or hard of hearing
- real-life strategies (e.g., navigating appointments, daily routines, early device /technology use)

Guides communicate with parents by phone, email and Microsoft Teams (video). There are also opportunities to participate in virtual or in-person events.

Key Responsibilities

Working on an as-needed basis, under the guidance of the GBYS Coordinator, Parent Guides will:

- provide timely, responsive parent-to-parent support following identification
- initiate and maintain contact with families, and follow up as needed
- collaborate with BCEHP and GBYS team members
- share balanced, non-judgemental information and resources, upholding the BCEHP vision of children achieving optimal language outcomes and early access to language(s)
- maintain activity logs and required program records
- participate in monthly team meetings and required training (initial and ongoing)
- contribute to development and review of program materials

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Supporting Families

Parent Guides provide:

- a safe, supportive connection with another parent
- lived-experience perspectives
- awareness of resources, communication opportunities and community events
- encouragement and reassurance during early decision-making stages

Qualifications & Requirements

- must be a parent of a child who is deaf, hard of hearing or deafblind
- high school diploma
- current, first-hand knowledge of the impact of hearing differences on families
- the Indigenous Parent Guide self identifies as First Nations, Métis or Inuit with ties to ancestors
- knowledge of BC resources, communication opportunities, and technologies
- willingness to maintain membership with BC Hands & Voices
- use of secure tools per BCEHP policies (e.g. VPN, authenticator app)

Access to:

- computer or laptop (*this role is not compatible with iPad/Chromebook*)
- reliable internet + phone (voice/text)

Additional Details

- **Rate:** \$25/hour
- **Hours:** 4-6 hours/week (as needed; not guaranteed)
- **Training:**
 - initial: ~3-4 days
 - ongoing: 2 days, 1-2 times/year (Fri/Sat)
- **Travel:** occasional (Vancouver area)
- **Accessibility:** interpreters and captioning provided for interviews and all program activities

Learn More

- BC Early Hearing Program: <http://www.phsa.ca/our-services/programs-services/bc-early-hearing-program>
- GBYS Program (includes ASL vlog): <https://www.bchandsandvoices.com/guide-by-your-side/>

Ready to Apply?

Please complete the [online application](#) by June 22, 2026.

Questions? Email: gbys@phsa.ca



[Online Application Link](#)

Help Us Share

Please share this opportunity with individuals who may be interested in becoming a Parent Guide.