

BC Early Hearing Program

A service of BC Children's Hospital
and the Provincial Health Services Authority



RECRUITING - Deaf/Hard of Hearing Guide (Part-Time Contract)

BC Hands & Voices – Guide By Your Side Program

About the Opportunity

We are seeking **Deaf and Hard of Hearing (DHH) adults (18+)** to join the Guide By Your Side (GBYS) Program as **part-time contract Deaf/Hard of Hearing Guides**. We encourage applications from individuals who:

- use **ASL and/or additional signed or spoken languages**
 - identify as **Culturally Deaf** and use ASL as a primary language
 - are **unilaterally deaf or hard of hearing since childhood**
 - have **Indigenous ancestry and cultural connection**
 - have lived experience growing up using **hearing aids**
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About the Program

Guide By Your Side (GBYS) is a program of Hands and Voices, operated through the **BC Early Hearing Program (BCEHP)**. GBYS is a provincial parent support service connecting families of infants newly identified as deaf or hard of hearing in BC with trained Parent Guides and DHH Guides.

Guides are trained to provide non-biased support to families with the Hands and Voices guiding principle: **“What works for your child is what makes the choice right.”™**

Role Overview

DHH Guides offer families meaningful insight grounded in lived experience. Families are connected to Guides through a BCEHP Coordinator. Parents may ask:

- what was your experience at school?
- how did you navigate challenges growing up?

DHH Guides communicate with parents by email, Microsoft Teams (video) and phone/text. There are also opportunities to participate in virtual or in-person events. ASL interpretation and captioning are provided.

Key Responsibilities

Working on an as-needed basis, under the guidance of the GBYS Coordinator, DHH Guides will:

- provide timely, responsive support to families following their baby's identification
- initiate and maintain contact with families, and follow up as needed
- collaborate with BCEHP and GBYS team members
- share balanced, non-judgemental information and resources, upholding the BCEHP vision of children achieving optimal language outcomes and early access to language(s)
- maintain activity logs and required program records
- participate in monthly team meetings and required training (initial and ongoing)
- contribute to development and review of program materials

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Supporting Families

DHH Guides provide:

- a safe, welcoming space for questions
- lived-experience perspectives
- awareness of Deaf culture and community
- encouragement and confidence in their child's future potential

Qualifications & Requirements

- age 18+ and identify as d/Deaf, hard of hearing, or Deafblind
- high school diploma (Dogwood Certificate)
- knowledge of BC-based resources and communication opportunities
- willingness to maintain membership with BC Hands & Voices
- use of secure tools per BCEHP policies (e.g. VPN, authenticator app)

Access to:

- computer or laptop (*this role is not compatible with iPad/Chromebook*)
- reliable internet and phone (for text or other accessible communication methods)

Additional Details

- **Rate:** \$25/hour
- **Hours:** 4-6 hours/week (as needed; not guaranteed)
- **Training:**
 - initial: ~3-4 days
 - ongoing: 2 days, 1-2 times/year (Fri/Sat)
- **Travel:** occasional (Vancouver area)
- **Accessibility:** ASL Interpreting and captioning provided for interviews and all program activities

Learn More

- BC Early Hearing Program: <http://www.phsa.ca/our-services/programs-services/bc-early-hearing-program>
- GBYS Program (includes ASL vlog): <https://www.bchandsandvoices.com/guide-by-your-side/>

Ready to Apply?

Please complete the [online application](#) by June 22, 2026.

Questions? Email: gbys@phsa.ca



[Online Application Link](#)

Help Us Share

Please share this opportunity with individuals who may be interested in becoming a DHH Guide.